

**TRUTH. TRAINING. TRANSFORMATION.** 

## Federal Educational Rights and Privacy Act (FERPA)



#### Definitions



- Student:
  - age 18 or attending an institution of postsecondary education
- Education Records are any records:
  - related to the student and
  - maintained by the institution.
- NOT Education Records:
  - personal notes by faculty/staff which are **NOT** shared with others;
  - law enforcement/public safety records maintained solely for law enforcement purposes;
  - employment records where employment is **not** connected to student status (ex: Work Study student employee records would be covered by FERPA);
  - records related to the treatment by a health care professional and used only for the medical/health treatment of the student.

#### **FERPA**



- Federal Law protecting the privacy rights of students.
- Students have the right to:
  - inspect and review education records;
  - seek amendment of education records;
  - consent to the disclosure of education records;
  - obtain a copy of the school's FERPA policy and
  - file a complaint with the FERPA office in Washington, D.C.

## Disclosure of Education Records



- Generally, the College must have written permission from the student before releasing information from a student's record.
- Exceptions include, but are not limited to:
  - subpoena which specifically states not to notify the student,
  - directory information (public information), and
  - school official with legitimate educational interest.

### Directory Information



- Directory information is "information contained in an education record of a student which would not generally be considered harmful or an invasion of privacy if disclosed." (1988 Final Regulations)
- Directory Information at CBS:
  - Name
  - Local Address
  - Permanent Address
  - Telephone Number
  - Place of Birth
  - Date of Birth
  - E-mail Address

- Dates of Attendance
- Previous Schools Attended
- Degrees Awarded
- Major
- Honors

## College Access to Data



- Non-Directory (confidential) education records can be released without the student's prior consent to a school official with legitimate educational interest, which is defined as:
  - performing a task that is specified in his/her position description or contract;
  - performing a task related to a student's education or a student's discipline;
  - providing a service or benefit to the student; or
  - maintaining safety and security on campus.

#### Technology



- Password protect files that contain student data (excel lists, word documents, etc).
- Delete files that you do not need to maintain.
- Insure that your databases or systems are secure (fire walled, hacker resistant, etc)
- Email
  - Do not include a SID/SSN in the subject line of an e-mail

#### Important Points



- Non-directory information may be released with a signed and dated written consent from the student.
  The consent MUST specify:
  - what education records are to be disclosed;
  - the purpose of the disclosure; and
  - identify the party or class of parties to whom disclosure may be made.
- Information viewed in any medium (paper, computer, etc) must be treated with the same confidentiality.

#### Consequences



- The consequences of how we handle or mishandle a student's information are significant.
  - Access to Sonisweb does NOT authorize unrestricted use of student data.
  - Records should only be used in the context of **official business** in conjunction with the educational success of the student.
  - Curiosity does not qualify as a legal right to know.
  - Information should **NEVER** be released to a third party that does not have a legitimate right to know.

#### REMEMBER...



## ...your job is to **protect the student**...so when in doubt...don't give it out!

- Contacts:
  - Your immediate supervisor
  - Registrar's Office (832-252 4631)

#### Other Resources:

- Department of Education: http://www.ed.gov/policy/gen/guid/fpco/ferpa/index.html
- College of Biblical Studies http://cbshouston.edu/ferpa



# Thank you for completing the FERPA training for the Student Information System!